

Deisy Vences

LICENSED ESTHETICIAN

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Objective

Licensed esthetician with a background in business, looking for a role in a wellness spa, med spa or dermatology office. Committed to promoting healthy skin, enhancing natural beauty and continuing education in the esthetics field. Skilled in facials, client consultations and providing high-quality services. Ready to support a team by following safety and cleanliness protocols and improving workflow.

Experience

Amazon Warehouse Associate

2025

- Accurately labeled customer shipment ensuring quality control.
- Maintained a clean and safe work environment by following daily protocols and proper use of PPE.
- Met productivity goals and demonstrated excellent punctuality by clocking in and out on time using a self-service time clock.
- Worked closely with teams to meet quotas and solve workflow issues.
- Sustained energy and precision throughout physically demanding 10-hour shifts.
- Maintained a customer-focused mindset, recognizing the impact of each task on client satisfaction and delivery.

Amazing Lash Studio Receptionist

2024

- Warmly greeted clients and created a welcoming, professional atmosphere upon arrival.
- Scheduled and managed appointments using salon management software.
- Handled incoming phone and email inquiries promptly, providing clear and courteous communication.
- Processed client payments using Point of Sales (POS) system, ensuring transaction accuracy.
- Guided clients through check-in and check-out procedures, including completion of required documentation.
- Maintained a clean and organized recaption area, lobby and restroom while completing daily sanitation tasks in line with health and safety standards.
- Performed daily opening and closing procedures to ensure the studio was prepared for daily operations.

TJ-Maxx Merchandising Associate

- Answered customer questions and aided locating products.
- Processed sales, exchanges, returns and refunds with compliance to company policies.
- Maintained knowledge of current promotions, policies and company news.
- Assisted with opening and closing procedures, including cash handling and store security.
- Worked with management to ensure the store met visual merchandising standards
- Handled escalated customer issues with professionalism and poise.
- Collaborated with colleagues to ensure a well-organized and efficient store environment.

Education

Lonestar College System 2025

Facial Specialist Certificate Level 1

Lonestar College System 2024

Associate of Arts in Business

High School Diploma 2020

Benjamin O. Davis

Skills & Certifications

Software Skills: Microsoft Suite, Google Docs, Google Sheets, Zebra mobile computers.

Operating System: Windows, iOS, Point-of-Sale System (POS)

Soft Skills: Team Collaboration, Problem-Solving, Time management, Customer Service, Project management. Fluent in both English and Spanish.

Certifications:

- Licensed Esthetician Practitioner – Texas Department of Licensing and Regulation
- Facial Specialist Certificate – Lone Star College Kingwood
- Honors Achievement Award- Lone Star College
- Expanded Food and Nutrition Education Program Certificate – Texas A&M AgriLife Extension
- Acid Treatment Knowledge Certificate – Biodroga Medical Institute
- Brow Lamination Certification – Brow Down Studio Pro
- Kinetic Dermabrasion & Lymphatic Drainage Massage – Spa Girl Int'l Education Certificate
- Barbicide Certification – Sanitation & Disinfection Training
- Barbicide Be Healthy Initiative Certificate
- Shear Haven Domestic Violence Training Certificate
- Infection Control (2 Hour course) Certification - Milady